

Prospect Park Zoo Birthday FAQs

Can I bring food to my party?

You are welcome to bring light treats and snacks for your guests to enjoy inside the party room. We have approximately 10-15 minutes set aside during the standard party package to enjoy these treats. Extra food (anything aside from cake and light snacks) is only permitted with the extended party option which costs an extra \$150 (\$135 for WCS members). Party hosts are responsible for food deliveries and we often have many food deliveries to the zoo on weekends, so please be sure to give your contact information to your food delivery service so they can let you know when they arrive. If you would like, we can recommend a couple of places that often deliver to the zoo! Please let us know if you'd like these recommendations.

Where can we eat?

Public picnic tables are located right outside of the party room. You are also welcome to picnic on the lawn during the warmer months! Outdoor public seating cannot be reserved, but your party host will work with you to make sure you and your guests have a comfortable outdoor space to enjoy birthday treats on the day of your event. If you opt for the extended time party option for additional food, we will provide tables for eating inside of the party room. Please note that the extended party time party option does not include any additional educational component.

Do we need to wear masks in the party room?

Masks are no longer required for all indoor areas. See more information at our <u>Prospect Park Zoo Know Before You Go</u> page.

Do I have to be vaccinated?

Proof of COVID-19 vaccination is no longer required to visit indoor exhibits. See more information at our <u>Prospect Park Zoo Know Before You Go</u> page.

What animals do you have? Can I choose which ones we meet?

Our tractable animal collection includes a variety of mammals, birds, reptiles, amphibians, and invertebrates. Each party meets three animals, and these vary based on each animal's unique care schedule. While we cannot guarantee specific animals, some fan-favorites are turtles, snakes, lizards, rabbits, and chinchillas.

What is the exclusive animal experience?

This varies based on the age of your birthday child. For all ages, guests will venture to the barn or pond to feed the barn animals. For older audiences, we can make an enrichment item (special treat) for one of our exhibit animals instead of going to the barn/pond.

How many guests can I invite?

Each standard party package includes admission for up to 30 people, including the party family and the birthday child. Guests can enter the Prospect Park Zoo at the beginning of the day and stay until the park closes. If you'd like to add an additional 10 guests to your party it's only \$150 (\$135 for WCS members). Capacity is restricted to 40 due to space limitations.

What if I have to cancel/reschedule?

Should you wish to cancel your party 30 days prior to your event, we will issue a full refund with the exception of the non-refundable deposit. Requests to reschedule are subject to availability and require a 10% administrative fee. Your deposit will transfer to your rescheduled event. Any requests to cancel or reschedule must be made in writing to ppzbirthdayparties@wcs.org. Contact us if you are concerned about illness or severe weather leading up to your party.